BEST WORLD CRUISE ITINERARY

2021 TRAVEL WEEKLY READERS' CHOICE AWARDS BEST
GRAND WORLD
VOYAGE ITINERARY
2020 DEPARTURES
LEGEND AWARDS

BEST WORLD CRUISE 2020 TRAVELAGE WEST WAVE AWARDS EDITOR'S PICK





SEE THE WORLD FROM YOUR DOORSTEP

2023-2024 GRAND VOYAGES

ROUNDTRIP FROM FT. LAUDERDALE OR SAN DIEGO



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CRUISE WITH THE BEST

HOLLAND AMERICA LINE IS PROUD TO CONSISTENTLY WIN THE CRUISE INDUSTRY'S TOP HONORS.



JOURNEY BEYOND ORDINARY

DISCOVER THE WORLD'S MOST ENDURING LANDSCAPES, ENCHANTED ISLES AND MAJESTIC CITIES. ALL ROUNDTRIP FROM THE UNITED STATES.

Immerse yourself in exquisite destinations across the globe as you conveniently cruise roundtrip from the United States. Overnight in magical metropolises for more time to experience mouthwatering cuisine and iconic landmarks, such as Mumbai's Gateway of India, Shanghai's dynamic skyline, the renowned Sydney Opera House and worlds more.

GRAND WORLD VOYAGE

Uncover the mysterious jungles of the Amazon, alluring cities of Asia and ancient treasures of the Mediterranean on our 2024 Grand World Voyage. An adventure unlike any other, our remarkable 128-day world cruise travels amid two manmade marvels, the Panama and Suez canals, and countless natural wonders from Costa Rica to Sri Lanka. Soak it all in with overnights in Tokyo, Shanghai, Hong Kong, Mumbai, Istanbul and beyond. Plus, experience one of *Zuiderdam*'s spacious verandah staterooms to never miss a view on your awe-inspiring journey.

GRAND AFRICA VOYAGE

Explore extraordinary locales, such as Zanzibar, Morocco and Mozambique during your incredible 73-day voyage

beginning October 2023 roundtrip from Ft. Lauderdale. Sip espresso at an outdoor café in Morocco and spot free-roaming elephants and zebras on safari on this once-in-a-lifetime expedition. Back on board, enjoy unrivaled dining and entertainment and watch Africa's striking coastlines roll by from your luxurious verandah stateroom or suite.

GRAND AUSTRALIA & NEW ZEALAND VOYAGE

Our Grand Australia & New Zealand Voyage is back! Circumnavigate the land down under and explore the natural wonders of New Zealand, Hawaii and the South Pacific on a 94-day roundtrip odyssey from San Diego. Your exhilarating trip encompasses the vibrant Great Barrier Reef, New Zealand's breathtaking Milford Sound and far more.





THE HOLLAND AMERICA LINE GRAND VOYAGE EXPERIENCE

AWARD-WINNING ITINERARIES

- Travel around the globe with the cruise line awarded "Best World Cruise Itinerary" by *Travel Weekly, TravelAge West* and others
- Circle Africa from the picture-perfect beaches of the Seychelles to the surreal sand dunes of Namibia on our incredible 2023 Grand Africa Voyage roundtrip from Ft. Lauderdale
- Journey across the Pacific on our 2024 Grand Australia & New Zealand Voyage to discover far-flung tropical islands, Australia's wild outback and New Zealand's fascinating Māori culture

A GRAND DINING EXPERIENCE



- Delight in a different culinary journey each day, with exquisite food and fine wine from around the world
- Fresh, local ingredients and regional cuisine reflect our ports of call
- Savor our extensive wine list with specially procured local wines
- Revel in our Captain's Grand Voyage Dinner, an elegant event featuring a special menu, a gift from the Captain and complimentary wine for guests joining us for the full length of the cruise

A GRACIOUS SECOND HOME

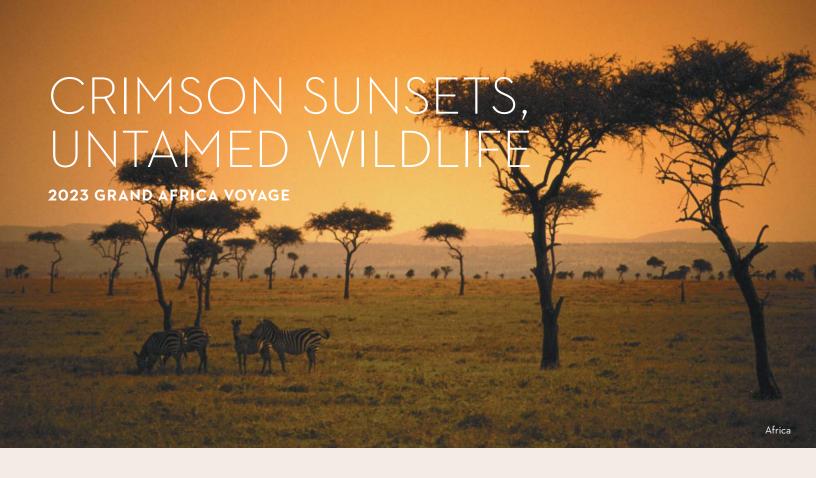


- Enjoy genuine, personalized service, with nearly one crew member for every two guests
- Many of our crew members are Grand Voyage veterans offering personal insights into the destinations we visit
- Stretch out in spacious staterooms and suites on board our perfectly sized ships with plush Mariner's Dream® Euro-Top beds and generous storage space

INSPIRING DAYS, ENCHANTING NIGHTS



- Explore the world more fully as you enjoy extensive activities and enrichment programs that are enhanced even further on a Grand Voyage
- Enjoy our Captain's Welcome Champagne reception, festive gala nights and special port welcomes
- Local cultural entertainers and experts, ACBL bridge instructors, tai chi masters, artists-in-residence and more join you on board
- EXC® Talks provide an insider's perspective on destination highlights, and Port to Table programming showcases regional cuisine
- Entertainment includes captivating headliners and a traditional dance band with dance partners and professional instructors



EARLY BOOKING BENEFITS

BOOK YOUR 73-DAY 2023 GRAND AFRICA VOYAGE BY FEBRUARY 24, 2023, AND RECEIVE AMENITIES VALUED AT UP TO **us\$4,110** PER PERSON.*

PINNACLE SUITES, NEPTUNE SUITES & SIGNATURE SUITES (CATEGORIES PS-SZ ONLY)

- · Onboard Spending Money
- us\$1,000 per person, Category PS
- us\$750 per person, Categories SA-SC
- us\$500 per person, Categories SS-SZ
- Prepaid Signature Internet Package (4,000 minutes per person)
- Prepaid Crew Appreciation
- One Complimentary Shore Excursion from the Collections of Holland America Line list
- Unlimited Luggage Delivery Service (to/from Ft. Lauderdale only)*
- Initial In-suite Liquor Set-up (four bottles)
- "Welcome on Board" Bottle of Sparkling Wine

VERANDAH STATEROOMS & SELECT OCEAN-VIEW STATEROOMS (CATEGORIES VA-VH & C-E ONLY)

- Onboard Spending Money
- us\$400 per person, Categories VA-VH
- us\$300 per person, Categories C-E
- Prepaid Crew Appreciation
- One Complimentary Shore Excursion from the Collections of Holland America Line list (Categories VA-VH only)
- Luggage Delivery Service (two pieces per person to/from Ft. Lauderdale only)*
- Initial In-suite Liquor Set-up (four bottles, Categories VA-VH only)
- "Welcome on Board" Bottle of Sparkling Wine

GENERAL AMENITIES (NO EXPIRATION, REGARDLESS OF WHEN BOOKED, CATEGORIES PS-SC ONLY)

- · Complimentary laundry, dry cleaning and pressing
- Complimentary unlimited in-suite bottled water and soft drinks

PAY IN FULL BY FEBRUARY 24, 2023 AND RECEIVE A 3 PERCENT SAVINGS OFF THE CRUISE-ONLY FARE.

- ◆ For full terms & conditions see page 10.
- * Applies to U.S. and Canadian residents only, residents of all other countries will receive us\$200 (categories PS-SZ) or us\$125 (categories C-E & VA-VH) per-person Onboard Spending Money. Certain restrictions apply.



2023 GRAND AFRICA VOYAGE

ROUNDTRIP FT. LAUDERDALE

Zuiderdam **2023:** Oct 10

DAY	DATE	PORT	DURATION
Tue	Oct 10	FT. LAUDERDALE, FLORIDA	Depart 4:00pm
Wed	Oct 18	Funchal, Madeira	Full Day
Thu	Oct 19	Arrecife, Lanzarote, Canary Islands	Half Day – Afternoon
Fri	Oct 20	Agadir, Morocco	Half Day – Morning
Sat	Oct 21	Casablanca, Morocco	Full Day
Tue	Oct 24	La Goulette (Tunis & Carthage), Tunisia	Full Day
Thu	Oct 26	Soúda, Crete, Greece €	Half Day & Evening Stay
Sat	Oct 28	Limassol, Cyprus	Full Day
Mon	Oct 30	Enter Suez Canal at Port Said Daylight transit Suez Canal Exit Suez Canal at Suez	
Tue	Oct 31	Sharm el Sheikh, Egypt	Full Day
Wed	Nov 1	Aqaba, Jordan ⊅	Full Day & Overnight
Thu	Nov 2	Aqaba	Full Day
Fri	Nov 3	Safâga, Egypt ℂ	Full Day & Evening Stay
Thu	Nov 9	Crossing the equator	
Fri	Nov 10	Victoria, Mahé, Seychelles. ◆	Evening & Overnight
Sat	Nov 11	Victoria	Full Day
Tue	Nov 14	Zanzibar, Tanzania. ⊅	Full Day & Overnight
Wed	Nov 15	Zanzibar	Full Day
Fri	Nov 17	Mamoudzou, Île de Mayotte, Comoros	Full Day

DAY	DATE	PORT	DURATION
Sat	Nov 18	Andoany (Hell-Ville), Nosy Be, Madagascar	Full Day
Tue	Nov 21	Maputo, Mozambique	Full Day
Wed	Nov 22	Richards Bay, South Africa C	Full Day & Evening Stay
Sat	Nov 25	Cape Town, South Africa ◆	Full Day & Overnight
Sun	Nov 26	Cape Town &	Full Day & Evening Stay
Tue	Nov 28	Lüderitz, Namibia	Full Day
Wed	Nov 29	Walvis Bay, Namibia €	Full Day & Evening Stay
Sat	Dec 2	Luanda, Angola	Full Day
Mon	Dec 4	Crossing the equator	
Wed	Dec 6	Takoradi, Ghana	Full Day
Thu	Dec 7	Abidjan, Côte d'Ivoire	Full Day
Sun	Dec 10	Banjul, The Gambia	Full Day
Mon	Dec 11	Dakar, Senegal	Full Day
Wed	Dec 13	Mindelo, São Vicente, Cape Verde	Full Day
Tue	Dec 19	San Juan, Puerto Rico €	Full Day & Evening Stay
Fri	Dec 22	FT. LAUDERDALE, FLORIDA	Arrive 7:00am
		, -	

C Evening Stay. Departure between 10:00pm and Midnight.

For port durations see page 11. Note: At sea days not shown.

 $[\]ensuremath{\rlap/}$ Extended Stay. Departure leaving the next calendar day.

DREAMY ISLES, DRAMATIC LANDSCAPES



EARLY BOOKING BENEFITS

BOOK YOUR 94-DAY 2024 GRAND AUSTRALIA & NEW ZEALAND VOYAGE BY JUNE 1, 2023, AND RECEIVE AMENITIES VALUED AT UP TO **us\$4,770** PER PERSON.*

PINNACLE SUITES, NEPTUNE SUITES & VISTA SUITES (CATEGORIES PS-BC ONLY)

- · Onboard Spending Money
- us\$1,000 per person, Category PS
- us\$750 per person, Categories SA-SB
- us\$500 per person, Categories A-BC
- Prepaid Signature Internet Package (4,000 minutes per person)
- Prepaid Crew Appreciation
- One Complimentary Shore Excursion from the Collections of Holland America Line list
- Unlimited Luggage Delivery Service (to/from San Diego only)*
- Initial In-suite Liquor Set-up (four bottles)
- "Welcome on Board" Bottle of Sparkling Wine

SELECT OCEAN-VIEW STATEROOMS (CATEGORIES CA-F ONLY)

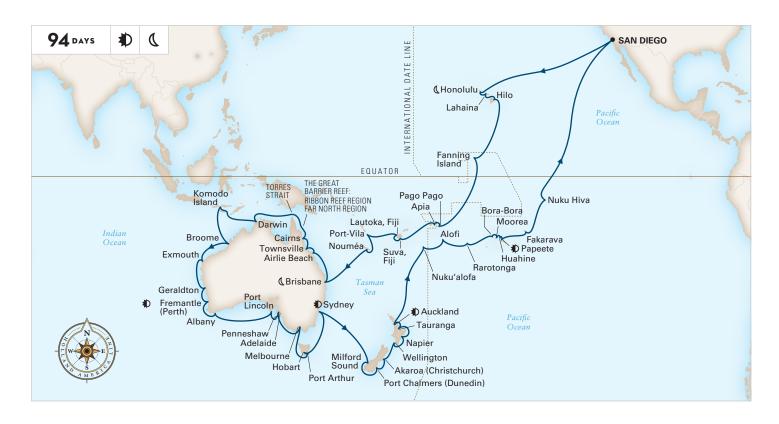
- us\$300 Onboard Spending Money per person
- Prepaid Crew Appreciation
- Luggage Delivery Service (two pieces per person to/from San Diego only)*
- "Welcome on Board" Bottle of Sparkling Wine

GENERAL AMENITIES (NO EXPIRATION, REGARDLESS OF WHEN BOOKED, CATEGORIES PS-SB ONLY)

- Complimentary laundry, dry cleaning and pressing
- Complimentary unlimited in-suite bottled water and soft drinks

PAY IN FULL BY JUNE 1, 2023 AND RECEIVE A 3 PERCENT SAVINGS OFF THE CRUISE-ONLY FARE.

- ◆ For full terms & conditions see page 10.
- Applies to U.S. and Canadian residents only; residents of all other countries will receive us\$200 (categories PS-BC) or us\$125 (categories CA-F) per-person Onboard Spending Money. Certain restrictions apply.



2024 GRAND AUSTRALIA & NEW ZEALAND VOYAGE

ROUNDTRIP SAN DIEGO

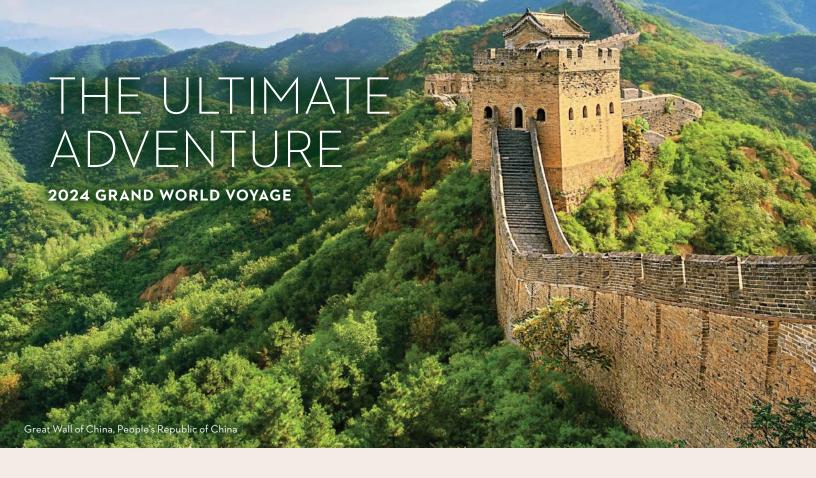
Volendαm **2024:** Jan 3

DAY	DATE	PORT	DURATION	
Wed	Jan 3	SAN DIEGO, CALIFORNIA	Depart 4:00pm	
Tue	Jan 9	Honolulu, Oahu, Hawaii 🕻	Full Day & Evening Stay	
Wed	Jan 10	Lahaina, Maui, Hawaii	Full Day	
Thu	Jan 11	Hilo, Hawaii	Full Day	
Sun	Jan 14	Crossing the International Date Line		
Mon	Jan 15	Fanning Island, Kiribati Crossing the equator	Full Day	
Mon	Jan 15	Crossing the International Date Line		
Thu	Jan 18	Pago Pago, Tutuila, American Samoa	Full Day	
Sat	Jan 20	Crossing the International Date Line Apia, Upolu, Samoa	Full Day	
Mon	Jan 22	Suva, Fiji	Full Day	
Tue	Jan 23	Lautoka, Fiji	Full Day	
Thu	Jan 25	Port-Vila, Vanuatu	Full Day	
Sat	Jan 27	Nouméa, New Caledonia	Full Day	
Mon	Jan 29	Brisbane, Australia (Half Day & Evening Stay	
Wed	Jan 31	Airlie Beach, Australia	Full Day	
Thu	Feb 1	Townsville, Australia	Full Day	
Fri	Feb 2	Cairns, Australia	Full Day	
Sat	Feb 3	The Great Barrier Reef Experience: The Ribbon Reef Region €		
Sun	Feb 4	The Great Barrier Reef Experience: The Far North Region ♣		
Mon	Feb 5	Scenic cruising Torres Strait		
Tue	Feb 6	Darwin, Australia	Full Day	
Fri	Feb 9	Slawi Bay, Komodo Island, Indonesia *	Full Day	
Sun	Feb 11	Broome, Australia	Full Day	
Tue	Feb 13	Exmouth, Australia	Full Day	
Thu	Feb 15	Geraldton, Australia	Full Day	
Fri	Feb 16	Fremantle (Perth), Australia ₩	Full Day & Overnight	
Sat	Feb 17	Fremantle (Perth)	Full Day	
Mon	Feb 19	Albany, Australia	Full Day	
Thu	Feb 22	Port Lincoln, Australia	Full Day	

DAY	DATE	PORT	DURATION
Fri	Feb 23	Penneshaw, Kangaroo Island, Australia	Full Day
Sat	Feb 24	Adelaide, Australia	Full Day
Mon	Feb 26	Melbourne, Australia	Full Day
Wed	Feb 28	Port Arthur, Tasmania, Australia	Full Day
Thu	Feb 29	Hobart, Tasmania, Australia	Full Day
Sat	Mar 2	Sydney, Australia.	Full Day & Overnight
Sun	Mar 3	Sydney	Full Day
Wed	Mar 6	Milford Sound, New Zealand*	Full Day
Fri	Mar 8	Port Chalmers (Dunedin), New Zealand	Full Day
Sat	Mar 9	Akaroa (Christchurch), New Zealand	Full Day
Sun	Mar 10	Wellington, New Zealand	Full Day
Mon	Mar 11	Napier, New Zealand	Full Day
Tue	Mar 12	Tauranga (Rotorua), New Zealand	Full Day
Wed	Mar 13	Auckland, New Zealand ⊅	Full Day & Overnight
Thu	Mar 14	Auckland	Full Day
Sun	Mar 17	Nuku'alofa, Tonga	Full Day
Tue	Mar 19	Crossing the International Date Line	
Tue	Mar 19	Alofi, Niue	Full Day
Thu	Mar 21	Rarotonga, Cook Islands	Full Day
Sat	Mar 23	Bora-Bora, Society Islands, French Polynesia	Full Day
Sun	Mar 24	Moorea, Society Islands, French Polynesia	Full Day
Mon	Mar 25	Huahine Iti, French Polynesia	Full Day
Tue	Mar 26	Papeete, Tahiti, Society Islands, French Polynesia ▶	Full Day & Overnight
Wed	Mar 27	Papeete	Full Day
Thu	Mar 28	Fakarava, Tuamotu, French Polynesia	Full Day
Sat	Mar 30	Nuku Hiva, Marquesas, French Polynesia	Full Day
Mon	Apr 1	Crossing the equator	
Sat	Apr 6	SAN DIEGO, CALIFORNIA	Arrive 7:00am

- C Evening Stay. Departure between 10:00pm and Midnight.
- Departure leaving the next calendar day.
- ❖ Service call for shore excursions.
- ◆ The Great Barrier Reef Experience.

For port durations see page 11. Note: At sea days not shown.



EARLY BOOKING BENEFITS

BOOK YOUR 128-DAY 2024 GRAND WORLD VOYAGE BY JUNE 1, 2023, AND RECEIVE AMENITIES VALUED AT UP TO **us\$6,890** PER PERSON.*

PINNACLE SUITES, NEPTUNE SUITES & SIGNATURE SUITES (CATEGORIES PS-SZ ONLY)

- · Onboard Spending Money
- US\$2,000 per person, Category PS
- us\$1,000 per person, Categories SA-SC
- us\$750 per person, Categories SS-SZ
- Prepaid Signature Internet Package (5,000 minutes per person)
- Prepaid Crew Appreciation
- One Complimentary Shore Excursion from the Collections of Holland America Line list
- Unlimited Luggage Delivery Service (to/from Ft. Lauderdale only)*
- Initial In-suite Liquor Set-up (four bottles)
- "Welcome on Board" Bottle of Sparkling Wine

VERANDAH STATEROOMS & SELECT OCEAN-VIEW STATEROOMS (CATEGORIES VA-VH & C-E ONLY)

- Onboard Spending Money
 - us\$650 per person, Categories VA-VH
- us\$500 per person, Categories C-E
- Prepaid Crew Appreciation
- One Complimentary Shore Excursion from the Collections of Holland America Line list (Categories VA-VH only)
- Luggage Delivery Service (two pieces per person to/from Ft. Lauderdale only)*
- Initial In-suite Liquor Set-up (four bottles, Categories VA-VH only)
- "Welcome on Board" Bottle of Sparkling Wine

GENERAL AMENITIES (NO EXPIRATION, REGARDLESS OF WHEN BOOKED, CATEGORIES PS-SC ONLY)

- Complimentary laundry, dry cleaning and pressing
- Complimentary unlimited in-suite bottled water and soft drinks

PAY IN FULL BY JUNE 1, 2023 AND RECEIVE A 3 PERCENT SAVINGS OFF THE CRUISE-ONLY FARE.

- ◆ For full terms & conditions see page 10.
- * Applies to U.S. and Canadian residents only; residents of all other countries will receive us\$200 (categories PS-SZ) or us\$125 (categories C-E and VA-VH) per-person Onboard Spending Money. Certain restrictions apply.



2024 GRAND WORLD VOYAGE

ROUNDTRIP FT. LAUDERDALE

Zuiderdam

2024:	Jan 3	128-Day	Roundtrip Ft. Lauderdale
	Jan 3	36-Day	Ft. Lauderdale to Honolulu
	Jan 3	55-Day	Ft. Lauderdale to Tokyo
	Jan 3	79-Day	Ft. Lauderdale to Singapore
	Feb 8	43-Day	Honolulu to Singapore
	Feb 28	24-Day	Tokyo to Singapore
	Feb 28	37-Day	Tokyo to Dubai
	Mar 23	49-Day	Singapore to Ft. Lauderdale
	Apr 5	36-Day	Dubai to Ft. Lauderdale

	Apr 5	36-Day	Dubai to Ft. Lauderdale	e
DAY	DATE	PORT		DURATION
Wed	Jan 3	FT. LAUDERI	OALE, FLORIDA	Depart 5:00pm
Sun	Jan 7	Scarborough,	Tobago	Full Day
Tue	Jan 9	Devil's Island,	French Guiana	Full Day
Wed	Jan 10	Cruising the A	mazon River ®	
Thu	Jan 11	Cruising the A	mazon River, crossing the equator♥	
Fri	Jan 12	Alter do Chão	, Brazil ®	Half Day – Afternoon
Sat	Jan 13	Boca da Valer	ia, Brazil ®	Half Day – Morning
Sun	Jan 14	Manaus, Braz	il≆	Full Day
Mon	Jan 15	Parintins, Bra	zil♥	Full Day
Tue	Jan 16	Santarém, Bra	azil≆	Full Day
Wed	Jan 17	Crossing the	equator, cruising the Amazon River	
Sat	Jan 20	Saint George'	s, Grenada	Full Day
Mon	Jan 22	Willemstad, (Curaçao	Full Day
Wed	Jan 24	Daylight trans	Canal at Cristóbal, Panama it Panama Canal Canal at Balboa, Panama	
Fri	Jan 26	Quepos, Costa	a Rica	Full Day
Tue	Jan 30	Puerto Vallart	a, Mexico	Full Day
Tue	Feb 6	Hilo, Hawaii		Full Day
Wed	Feb 7	Kona, Hawaii		Full Day
Thu	Feb 8	HONOLULU,	OAHU, HAWAII	Full Day
Tue	Feb 13	Crossing the I	nternational Date Line	
Sun	Feb 18	Guam, U.S. Te	erritory	Full Day
Mon	Feb 19	Saipan, North	ern Mariana Islands, U.S. Territory	Full Day
Fri	Feb 23	Ishigaki, Japa	n	Full Day
Sat	Feb 24	Naha, Okinaw	ra, Japan⊅	Full Day & Overnight
Sun	Feb 25	Naha 🕻		Full Day & Evening Stay
Wed	Feb 28	TOKYO, JAP	AN≉	Full Day & Overnight
Thu	Feb 29	Tokyo		Full Day
Fri	Mar 1	Omaezaki, Ja	pan	Full Day
Sat	Mar 2	Kobe (Osaka),	Japan♥	Full Day & Overnight
Sun	Mar 3	Kobe (Osaka)		Full Day

DAY	DATE	PORT	DURATION
Mon	Mar 4	Scenic cruising Kanmon Strait	
Tue	Mar 5	Fukuoka, Japan	Full Day
Thu	Mar 7	Tianjin (Beijing), People's Republic of China♥	Half Day & Overnight
Fri	Mar 8	Tianjin (Beijing)	Full Day
Sat	Mar 9	Dalian, People's Republic of China	Full Day
Tue	Mar 12	Shanghai, People's Republic of China♥	Full Day & Overnight
Wed	Mar 13	Shanghai	Full Day
Sat	Mar 16	Hong Kong, People's Republic of China.	Full Day & Overnight
Sun	Mar 17	Hong Kong	Full Day
Tue	Mar 19	Da Nang, Vietnam €	Full Day & Evening Stay
Thu	Mar 21	Phu My (Ho Chi Minh City), Vietnam	Full Day
Sat	Mar 23	SINGAPORE, REPUBLIC OF SINGAPORE®	Full Day & Overnight
Sun	Mar 24	Singapore	Full Day
Thu	Mar 28	Colombo, Sri Lanka 🕻	Full Day & Evening Stay
Sun	Mar 31	Mumbai (Bombay), India♥	Full Day & Overnight
Mon	Apr 1	Mumbai (Bombay)	Full Day
Thu	Apr 4	Fujairah, United Arab Emirates	Full Day
Fri	Apr 5	DUBAI, UNITED ARAB EMIRATES (Full Day & Evening Stay
Sat	Apr 6	Abu Dhabi, United Arab Emirates 🕻	Full Day & Evening Stay
Mon	Apr 8	Muscat, Oman	Full Day
Wed	Apr 10	Salālah, Oman	Full Day
Mon	Apr 15	Aqaba, Jordan ♥	Full Day & Overnight
Tue	Apr 16	Aqaba 🕻	Full Day & Evening Stay
Thu	Apr 18	Enter Suez Canal at Suez Daylight transit Suez Canal Exit Suez Canal at Port Said	
Fri	Apr 19	Ashdod (Jerusalem), Israel €	Full Day & Evening Stay
Sat	Apr 20	Haifa (Nazareth), Israel €	Full Day & Evening Stay
Mon	Apr 22	Kuşadasi (Ephesus), Turkey	Full Day
Tue	Apr 23	Scenic cruising the Dardanelles Istanbul, Turkey♥	Evening & Overnight
Wed	Apr 24	Istanbul	Full Day
Thu	Apr 25	Mykonos, Greece C	Half Day & Evening Stay
Fri	Apr 26	Piraeus (Athens), Greece	Full Day
Sun	Apr 28	Naples, Italy	Full Day
Wed	May 1	Málaga (Granada), Spain	Full Day
Sat	May 4	Ponta Delgada, São Miguel, Azores	Full Day
Sat	May 11	FT. LAUDERDALE, FLORIDA	Arrive 7:00am

- ${\bf C}\,$ Evening Stay. Departure between 10:00pm and Midnight.
- Departure leaving the next calendar day.
- The Amazon Experience.

For port durations see page 11. Note 1: At sea days not shown.

Note 2: This sailing is 129 calendar days in length.

EARLY BOOKING BENEFITS TERMS & CONDITIONS

2023 GRAND AFRICA VOYAGE

Early booking bonus is available for the full 2023 73-Day Grand Africa Voyage to guests 1 and 2 sharing a stateroom who book in select categories by 2/24/23. Offers are based on Promo(s) WN/WW/ WY/WZ. Amenity values vary by the category booked. The early booking bonus package value of US\$4,110 per person for the 73-day 2023 Grand Africa Voyage applies to booking a Pinnacle Suite. Bonuses are valued as follows: onboard spending money valued at US\$1,000; prepaid crew appreciation valued at US\$1,241; one complimentary shore excursion valued at US\$250 (must be selected from the Collections of Holland America Line list); luggage delivery service valued at US\$250; Prepaid Internet Service (4,000 minutes per guest) valued at US\$200; complimentary initial liquor set up (4 bottles) valued at US\$100 per quest; and a "Welcome on Board" bottle of sparkling wine valued at US\$21 per guest. The following suite amenities are available throughout the entire booking window and are valued as follows: complimentary unlimited in-suite bottled water and soft drinks valued at US\$613; and complimentary laundry, dry cleaning and pressing valued at US\$438. Segment Guests for the 2023 voyage will receive the following onboard spending amounts per person for guests 1 and 2 sharing a stateroom: up to 27 days will receive US\$300 for categories PS-SZ, US\$250 for categories VA-VH and US\$200 for categories C-E; 28-plus days will receive US\$500 for categories PS-SZ, US\$400 for categories VA-VH and US\$300 for categories C-E. For guests receiving a complimentary upgrade or purchasing a PLUS offer, promotional or stateroom amenities are based on the non-discounted category paid, not the upgraded stateroom category. All offers are nonrefundable, nontransferable, not for cash value and expire at the end of that cruise. For additional details see hollandamerica.com. Offers are capacity-controlled and may be modified or withdrawn without prior notice. Other restrictions may apply. Offer ends on February 24, 2023. Ships' Registry: The Netherlands.

2024 GRAND AUSTRALIA & NEW ZEALAND VOYAGE

Early booking bonus is available for the full 2024 94-Day Grand Australia Voyage to guests 1 and 2 sharing a stateroom who book in select categories by 6/1/23. Offers are based on Promo(s) WN/WW/WY/ WZ. Amenity values vary by the category booked. The early booking bonus package value of US\$4,770 per person applies to booking a 94-day Grand Australia Voyage in a Pinnacle Suite. Bonuses are valued as follows: onboard spending money valued at US\$1,000; prepaid crew appreciation valued at US\$1,598; one complimentary shore excursion valued at US\$250 (must be selected from the Collections of Holland America Line list); luggage delivery service valued at US\$250; Prepaid Internet Service (4,000 minutes per quest) valued at US\$200; complimentary initial liquor set up (4 bottles) valued at US\$100 per quest; and a "Welcome on Board" bottle of sparkling wine valued at US\$21 per guest. The following suite amenities are available throughout the entire booking window and are valued as follows: complimentary unlimited in-suite bottled water and soft drinks valued at US\$790; and complimentary laundry, dry cleaning and pressing valued at US\$564. For guests receiving a complimentary upgrade or purchasing a PLUS offer, promotional or stateroom amenities are based on the non-discounted category paid, not the upgraded stateroom category. All offers are nonrefundable, nontransferable, not for cash value and expire at the end of that cruise. For additional details see hollandamerica.com. Offers are capacitycontrolled and may be modified or withdrawn without prior notice. Other restrictions may apply. Offer ends on June 1, 2023. Ships' Registry: The Netherlands.

2024 GRAND WORLD VOYAGE

Early booking bonus is available for the full 2024 128-Day Grand World Voyage to guests 1 and 2 sharing a stateroom who book in select categories by 6/1/23. Offers are based on Promo(s) WN/WW/ WY/WZ. Amenity values vary by the category booked. The early booking bonus package value of US\$6,890 per person for the 128-day 2024 Grand World Voyage applies to booking a Pinnacle Suite. Bonuses are valued as follows: onboard spending money valued at US\$2,000; prepaid crew appreciation valued at US\$2,176; one complimentary shore excursion valued at US\$250 (must be selected from the Collections of Holland America Line list); luggage delivery service valued at US\$250; Prepaid Internet Service (5,000 minutes per quest) valued at US\$250; complimentary initial liquor set up (4 bottles) valued at US\$100 per quest; and a "Welcome on Board" bottle of sparkling wine valued at US\$21 per guest. The following suite amenities are available throughout the entire booking window and are valued as follows: complimentary unlimited in-suite bottled water and soft drinks valued at US\$1,075; and complimentary laundry, dry cleaning and pressing valued at US\$768. Segment Guests for the 2024 voyage will receive the following onboard spending amounts per person for guests 1 and 2 sharing a stateroom: up to 24 days will receive US\$300 for categories PS-SZ, US\$250 for categories VA-VH and US\$200 for categories C-E; 25-plus days will receive US\$500 for categories PS-SZ, US\$400 for categories VA-VH and US\$300 for categories C-E. For guests receiving a complimentary upgrade or purchasing a PLUS offer, promotional or stateroom amenities are based on the non-discounted category paid, not the upgraded stateroom category. All offers are nonrefundable, nontransferable, not for cash value and expire at the end of that cruise. For additional details see hollandamerica.com. Offers are capacitycontrolled and may be modified or withdrawn without prior notice. Other restrictions may apply. Offer ends on June 1, 2023. Ships' Registry: The Netherlands.







DEFINITIONS OF PORT DURATION TIMES

Arrival at or before 10 AM	Departure between 3 PM (incl. 3 PM) and 8 PM (not incl. 8 PM)
Arrival at or before 10 AM	Departure at or after 8 PM but before 10 PM
Arrival at or before 10 AM	Departure before 3 PM (not incl. 3 PM)
Arrival after 10 AM (not incl. 10 AM)	Departure between 3 PM (not incl. 3 PM) and 8 PM (not incl. 8 PM)
Arrival after 10 AM (not incl. 10 AM)	Departure at or after 8 PM but before 10 PM
A significant cruise feature/scenic cruising that commences at or before 10 AM	Concludes at or after 3 PM
A significant cruise feature/scenic cruising that commences at or before 10 AM	Concludes before 3 PM (not incl. 3 PM)
A significant cruise feature/scenic cruising that commences after 10 AM (not incl. 10 AM)	Concludes at or after 3 PM
Any call that arrives at or after 4 PM	Departure up to 10 PM
Enjoy an extended shore excursion or a dinner in port	Departure between 10 PM and Midnight
A chance to spend more time in port to explore	Departure after Midnight the next day
Utilized for various service calls and overland tour drop-off events (e.g., Milford Sound)	A port call where the total duration is 4 hours or less. Access to shore may be limited to shore excursion participants only or restricted.
	Arrival at or before 10 AM Arrival at or before 10 AM Arrival after 10 AM (not incl. 10 AM) Arrival after 10 AM (not incl. 10 AM) A significant cruise feature/scenic cruising that commences at or before 10 AM A significant cruise feature/scenic cruising that commences at or before 10 AM A significant cruise feature/scenic cruising that commences after 10 AM (not incl. 10 AM) Any call that arrives at or after 4 PM Enjoy an extended shore excursion or a dinner in port A chance to spend more time in port to explore Utilized for various service calls and overland

Port duration subject to change.

TERMS & CONDITIONS

RESERVATIONS

Accommodations are limited. If you use a travel agent/travel agency ("TA") to book your reservation, you shall pay deposits and payments for Holland America Line's ("HAL") services to such TA. HAL will only issue travel documents if and when it has received full payment from TA. HAL will only make any refunds to the applicable TA based on the amount HAL actually received, less any applicable cancellation fees and charges; quest is responsible for obtaining any refund monies from TA.

DEPOSIT AND FINAL PAYMENT REQUIREMENTS

First deposit is required within five days after the cruise booking. Second deposit is due for the 2023 Grand Africa Voyage by February 24, 2023; for the 2024 Grand Australia Voyage by June 1, 2023; and for the 2024 Grand World Voyage by June 1, 2023. Final payment of balance must be received no later than 90 days prior to departure.

CANCELLATIONS

Our cancellation policy allows you to cancel your 2023-2024 Grand Voyage up to 121 days prior to departure and receive a full refund. If you cancel your 2023-2024 Grand Voyage within 120 days, you are required to pay a cancellation fee (including 3rd and 4th berths) as set forth below. Such fees are based on the fare paid, excluding Taxes, Fees & Port Expenses ("TFPE"); transfers; surcharges; shore and land excursions; and most pre-purchased gift(s) and/or special service(s). See more details in the Cruise Contract. For 2023-2024 Grand Voyages the amount of cancellation fees varies based on the timing of cancellation as follows:

2023-2024 GRAND VOYAGES		
Number of Days Before Commencing Travel That Guest Cancels Cruise	Amount of Cancellation Fee	
120-91	amount equal to deposit requirement	
90-76	60% of gross fare	
75 or less	100% of gross fare	

Change to arrangements may be subject to change charges.

CREW APPRECIATION AND SERVICE CHARGES

For your convenience, a **Crew Appreciation** will be automatically added to your onboard account to recognize the efforts of a wide variety of crew members in various departments, including those in the Dining, Entertainment, Guest Services, and Galley areas. The amount of the Crew Appreciation is based on your stateroom category and is subject to adjustment at your discretion, except as otherwise provided in the Crew Appreciation and Service Charge Policy. A **Service Charge** will be automatically added to optional purchases of beverage packages, drinks, dining room and specialty dining, onboard parties, and other services or amenities provided to guests that are not included in the Cruise Fare. The Crew Appreciation and Service Charge payments on all vessels in our fleet are pooled and distributed in the form of compensation, including bonuses. For further details, please review our Crew Appreciation and Service Charge Policy.

TAXES. FEES & PORT EXPENSES

"Taxes, Fees & Port Expenses," or "TFPE" as used by HAL, may include any and all fees, charges, tolls, and taxes imposed on HAL by governmental or quasi-governmental authorities, as well as third-party fees and charges arising from a vessel's presence in a harbor or port. TFPE may be assessed per guest, per berth, per ton, or per vessel. TFPE are subject to change, and HAL reserves the right to collect any increases in effect at the time of sailing even if the fare has already been paid in full.

GUESTS WITH DISABILITIES

Holland America Line seeks to accommodate the needs of guests with disabilities, to the extent feasible. Some accommodations require advanced notification. For more information, visit the <u>Accessible Cruising section</u> of our website.

MEDICAL SERVICES

Each of our ships is equipped with limited medical facilities that are staffed by a physician and registered nurses. Unless otherwise indicated in an active HAL policy (for example, the COVID-19 Protection Program), guests will be charged a fee for all medical services and medications obtained on board. If the onboard physician is unable to care for your needs on board, you will be transferred to medical facilities on shore. If your condition will require that you have special medical apparatus or assistance on board, we must be made aware of that at time of booking in order to determine whether we can accommodate your needs.







PASSPORTS/VISAS/IMMUNIZATIONS

You are solely responsible for securing and having available all proper documentation for the countries visited on your cruise or land tour and for bringing all necessary travel documents such as passports, visas, proof of citizenship, re-entry permits, minor's permissions and medical certificates showing all necessary vaccinations. Guests should check with their TA or the appropriate government authority to determine the necessary documents. Guests will be refused boarding or disembarked without recourse or liability for refund, payment, compensation, or credit of any kind if they do not have proper documentation, and they will be subject to any fine or other costs incurred by HAL that result from improper documentation or noncompliance with applicable regulations.

RESPONSIBILITY

All HAL vessels are owned by HAL Antillen N.V. and operated by Holland America Line N.V. in its capacity as general partner of Cruiseport Curação C.V. Transportation aboard the ship is provided solely by the Shipowner and Operator and pursuant to the <u>Cruise Contract</u> that you will receive prior to embarkation. Ships' Registry: The Netherlands.

Non-Holland America Line services (for example, shore excursions) are generally performed by independent contractors. These non-Holland America Line services are solely at your risk and subject to the terms or arrangements with the independent

contractor. HAL assumes no responsibility with respect to these non-Holland America Line services (including cancellation, injury, or death) even though HAL may collect monies or make bookings.

ACCURACY OF CONTENTS / GENERAL

Contents of this brochure are subject to change at any time at the sole discretion of HAL. Please refer to hollandamerica.com for up-to-date information. Any advertised offer may be changed or revoked at any time. Situations may arise which, in our opinion, make it necessary for us to cancel, advance or postpone a scheduled departure; change itineraries; or make substitutions involving hotels, restaurants, ports of call, other travel components, vessels or other modes of transportation. In that event, we do not assume responsibility or liability for any resulting losses, expenses or inconvenience. We are not required to make refunds once travel commences, regardless of the reason for guests being unable to complete their travel.

The ship names and all other trademarks, slogans, logos and imagery used herein are, whether or not registered, owned by Holland America Line N.V.

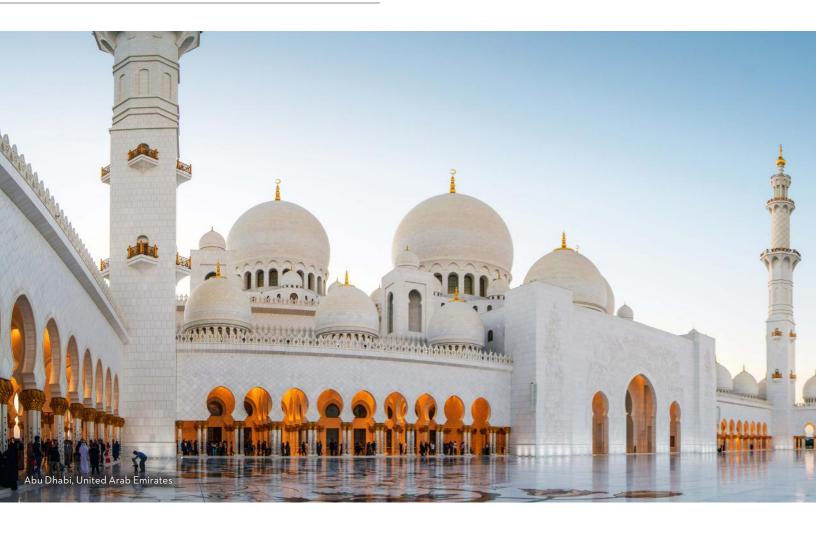
All guests will be required to agree to the <u>Cruise Contract</u> and all information and terms therein.



DOWNLOAD THE NAVIGATOR® APP

The Holland America Line Navigator App is your indispensable tool for cruise planning, essential updates, embarkation, managing your onboard experience and booking shore excursions.





TRANSFORMING THE TRAVEL EXPERIENCE

Go beyond the usual tourist track and experience amazing new places and cultures in an authentic way. Holland America Line's exclusive destination programming is designed to deepen your understanding of the places you visit. Indispensable travel resources and opportunities to engage with our own experts, as well as local insiders, make exploring each port of call more vivid and meaningful.

EXC® TALKS

Get an insider's perspective and hear the kinds of stories only locals know at these informative onboard talks. Plus, on select ships, EXC Talks feature multimedia presentations that bring each destination to vibrant life with captivating storytelling; expert commentary; and stirring audio, video and imagery.

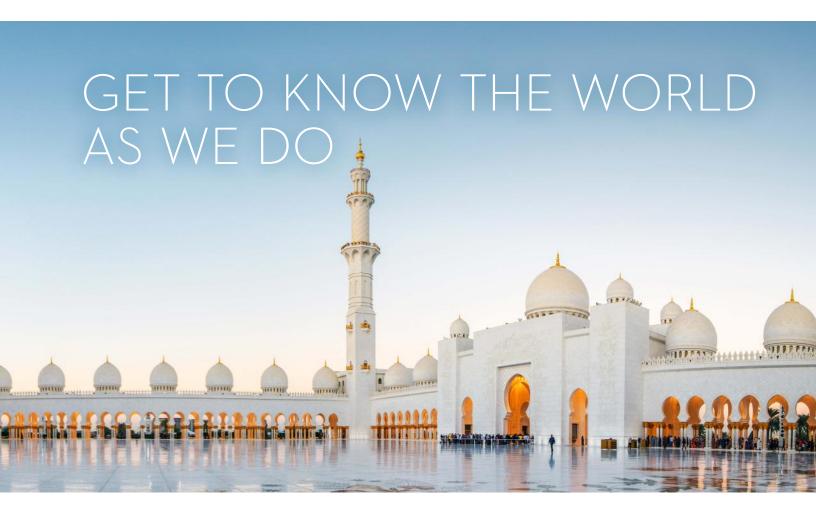
PORT TO TABLE

Food is the gateway to understanding a culture. Delve into each region's culinary traditions through onboard cooking demonstrations and food and wine tastings.

EXPLORATIONS CENTRAL DISCOVERY CENTER

On select ships, drop by the Explorations Central discovery center in the Crow's Nest and find interactive touchscreens, digital stories and real-time data from the ship's bridge.

◆ This dedicated space is currently available on Eurodam, Nieuw Amsterdam, Nieuw Statendam, Oosterdam, Rotterdam, Westerdam and Zuiderdam.





UNIQUE SHORE EXCURSIONS

Whatever lights up your world, a Holland America Line shore excursion helps you connect deeply with the people and places you visit. Guests who pre-book shore excursions are guaranteed the lowest rates on comparable shore excursions, or Holland America Line will provide an onboard credit of 110 percent of the price difference.*

GROUP EXCURSIONS

Holland America Line's dedicated Group Shore Excursions Team proudly offers custom shore excursions perfectly crafted to groups' needs and interests including art, architecture, history, nature — even shopping! Contact us at HAL_Group_Shore_Excursions@hollandamerica.com for more information or to book a group.

CITY STAYS

Offering a seamless experience ashore, City Stays and Pre/Post Overland Tours make it easy to explore more before or after a cruise.

* Best Price Guarantee is not valid for shore excursions in Asia.

